

OUTREACH CO-ORDINATOR PERSON SPECIFICATION

| Competency | Essential | Assessed | Desirable | Assessed |
|---------------------------------|--|----------|--|----------|
| Attainments / Qualifications | Good General Education, including English Language and Maths at GCSE (grade C and above) or equivalent. | A | Educated in English to A- level standard or equivalent. | A |
| Skills and Understanding | Excellent inter-personal, communication, and customer care skills. | A/I | | |
| | Excellent IT skills and the ability to learn new IT skills quickly. | A/I | Extensive knowledge and understanding of Microsoft Teams. | A/I |
| | Ability to maintain accurate records and follow agreed policies and procedures. | A/I | | |
| | Ability to maintain and understand the need for confidentiality. | A/I | | |
| | Highly organised and able to juggle several tasks. | A/I | | |
| | Understand the impact of Equality and Diversity issues in an educational setting. | I | | |
| Prior Experience | | | Experience of successfully managing events | A |
| | | | Experience of working in a HE and/or School environment. | A |
| | | | Experience of a school MIS system | A |
| | | | Experience of data collection and the management of data. | A |

| Behavioural | Willingness to muck in and | A/I | |
|-----------------|--|-----|--|
| Characteristics | help others. | A | |
| | Positive, pro-active and 'can- do' attitude. | A/I | |
| | Initiative and common sense. | A/I | |
| | Calm under pressure. | A/I | |
| | Problem-solver and resolution seeker. | Ι | |
| | Adaptable and keen to develop new skills. | A/I | |
| | A reflective team-player, keen to improve systems and practices in view of feedback and outcomes. | I | |
| | Commitment to working with integrity, openness and honesty. | I | |
| | Commitment to safeguarding and promoting the welfare of children. | I | |
| | Commitment to equal opportunities. | I | |

